

Patient **LEGAL\*** Last Name: \_\_\_\_\_ Account # \_\_\_\_\_ Entered in Scheduler: \_\_\_\_\_

**INTAKE CALL / BENEFIT VERIFICATION WORKSHEET**

New Patient  Returning Pat.  Request for Copy of Benefits from Clinician \_\_\_\_\_ and PT Name \_\_\_\_\_  
Appointment with: \_\_\_\_\_ Date of Appointment: \_\_\_\_\_ Time: \_\_\_\_\_  
Office Location:  Schaumburg  Vernon Hills  Crystal Lake

Patient Legal\* Name: \_\_\_\_\_ D.O.B. \_\_\_\_-\_\_\_\_-\_\_\_\_ Age: \_\_\_\_ Gender:  M  F  
Patient SS#: \_\_\_\_-\_\_\_\_-\_\_\_\_ Pt refused to give SS#:  Yes  No If yes, Give SS# omit Policy \_\_\_\_\_  
Home Phone: (\_\_\_\_) \_\_\_\_-\_\_\_\_ Cell Number: (\_\_\_\_) \_\_\_\_-\_\_\_\_  
Work Phone: (\_\_\_\_) \_\_\_\_-\_\_\_\_ Mom/Dad Cell: (\_\_\_\_) \_\_\_\_-\_\_\_\_  
How would you like to receive MD Reminder calls:  Text  Phone Call If Phone, What #? (\_\_\_\_) \_\_\_\_-\_\_\_\_  
What number should we call to give benefit results:  Home  Work  Cell  No call needed  
Caller Name: \_\_\_\_\_ Phone (if different from above): (\_\_\_\_) \_\_\_\_-\_\_\_\_  
Callers relationship to patient:  Parent  Spouse  Guardian  Other \_\_\_\_\_  
Street Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ County: \_\_\_\_\_  
**\*LEGAL name refers to the NAME THAT APPEARS ON INSURANCE CARD**  
**For request of Benefits only – Address / phone numbers and insurance confirmed??  Y  N *Must Do!***

**CLINICAL SECTION**

Referral Information (Be Specific): \_\_\_\_\_  
Clinical Reason for Seeking Treatment: \_\_\_\_\_  
Marital Status of Parents (patient 17 & under):  M  D  W  S  
If Divorced: Do both parents have legal rights to consent for Treatment?  Yes  No (not custody but legal parental rights)  
If yes, both parents must sign Authorization and Consent Form. Also Clarify Financial Policy  
For Minors - Instruct need for Parents (at least one) to be present at appointment?  Yes  No  
College student screen (17 - 26): Is patient a student?  Yes  No Are they local?  Yes  No  
Geriatric Assessment - Can you speak with patient & complete intake?  Yes  No If Yes, can schedule.  
If Patient has Dementia / Alzheimer's, refer out for treatment.  
Transfer Patients - Why transferred \_\_\_\_\_  
Both MD's reviewed chart/agreed: Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ Balance cleared for all family members: \_\_\_\_\_ initials  
Benefits up to date?  Yes  No Date last seen: \_\_\_\_/\_\_\_\_/\_\_\_\_

**FINANCIAL SECTION**

Self Pay - NOT billing through insurance explained.  Yes  No  
Medicare Patients - Red, White, Blue Card?  Yes  No Effective Date of Medicare \_\_\_\_-\_\_\_\_-\_\_\_\_ (on Card)  
Medicare Patients - Are they part of QMB?  No  Yes - if Yes, Cannot Take.  
Insured/Policy Holder First and Last **LEGAL\*** Name: \_\_\_\_\_  
Insured/Financial Responsibility address if different from patient: \_\_\_\_\_  
Street Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ County: \_\_\_\_\_  
Insured Relation to Patient:  Self  Spouse  Parent  Step-Parent  Other: \_\_\_\_\_  
Insured SS #: \_\_\_\_-\_\_\_\_-\_\_\_\_ Insured D.O.B.: \_\_\_\_-\_\_\_\_-\_\_\_\_ Refused SS#:  Yes  No  
Insurance Name: \_\_\_\_\_  PPO  HMO  POS  Blue Choice?  
Insured ID Number: \_\_\_\_\_ HMO Site Number: \_\_\_\_\_  
Group/Policy Number: \_\_\_\_\_ Insured Place of Work: \_\_\_\_\_  
Insurance Customer Service /Eligibility #: (\_\_\_\_) \_\_\_\_-\_\_\_\_ Behavioral Health #: (\_\_\_\_) \_\_\_\_-\_\_\_\_

**NOTES / COMMENTS / SPECIAL INSTRUCTIONS:**  Cancellation Policy on Evals reviewed \_\_\_\_\_ (initials)  
Special request benefit verification additional for:  Psych Testing  Group  Biofeedback

Account Balance Cleared For All Family Members  Yes  No  Medicare, checked online \_\_\_\_\_ (Initials)  
Confirmation of benefits explained to patient and copay prior to appointment  Yes  No  
Benefit Specialists Initials: \_\_\_\_\_ Date of Call: \_\_\_\_\_ Contact Type:  LM  TTRP  
Intake Done By: \_\_\_\_\_ Date: \_\_\_\_\_ Time: \_\_\_\_\_ Will download from website:  Yes  No