

# NEW INSURANCE FORM

Today's Date: \_\_\_\_\_ Completed by Patient  Staff/Clinician Initials \_\_\_\_\_

Current Patient - Insurance Change  Returning Patient

## BELOW INFORMATION - To be completed by Responsible Party/Patient

List below ALL family members affected by this change of insurance that are seen at PRA!!

1. \_\_\_\_\_ 2. \_\_\_\_\_  
Patient first name last date of birth Patient first name last date of birth

3. \_\_\_\_\_ 4. \_\_\_\_\_  
Patient first name last date of birth Patient first name last date of birth

**Effective Date of policy:** \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Check ALL clinicians affected by this insurance change

Resis  Woods  Paul  Fabsik  Schoenbrod  McFaul  Godfrey  Chang  
 Nawaz  Rhee  Gorman  Komarovsky  Iqbal  Greenwald

Therapist(s) List Name(s): \_\_\_\_\_

Do you want a call regarding new benefits?  Yes  No Phone #: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ to call with results.

Relation to the Policy Holder:  Self  Spouse  Child  Other \_\_\_\_\_

Policy Holder's Name: \_\_\_\_\_ Policy Holder's D.O.B: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Policy Holder SS# \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ \*\*\*Must be completed! \*\*\* Policy Holder Phone #: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Name of Insurance: \_\_\_\_\_ ID# \_\_\_\_\_ Group #: \_\_\_\_\_

Insurance Phone #: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Policy Holder Place of Employment: \_\_\_\_\_

Secondary Insurance?  No  Yes – complete below

2<sup>nd</sup> Insurance Name: \_\_\_\_\_ ID #: \_\_\_\_\_ Group #: \_\_\_\_\_

*Failure to complete ALL this information may result in insurance not being changed in our system timely, could result in services denied if precertification was not obtained prior to change of insurance and may result in full payment due by patient! 10/1/20*

## STAFF DOCUMENTATION ONLY BELOW

**Returning Patients** – Demographics on EMR are verified and accurate by front desk?  Yes  No – why not???

MD – Next Appointment \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ MD – Last Appointment \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Reviewed ALL account in BILLING?  Yes  No (others who need updated benefits)

Date Up-loaded into EMR \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ New PT for Therapist up-loaded to share file.

Benefits done by: \_\_\_\_\_ Date Completed: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Date Billers notified/emailed: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Date Therapist called with benefits: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Billers – Contact patients for any issues with new insurance  Yes  No – no issues with benefits

Billers – For new insurance – Any Past DOS need to be rebilled?  Yes  No  N/A

Billers – PT Accounts updated in all EMR Date: \_\_\_\_\_

Billers emailed:  Susan  Heather  Tara  Amy  Brittany  Lauren  Other \_\_\_\_\_

Comments: